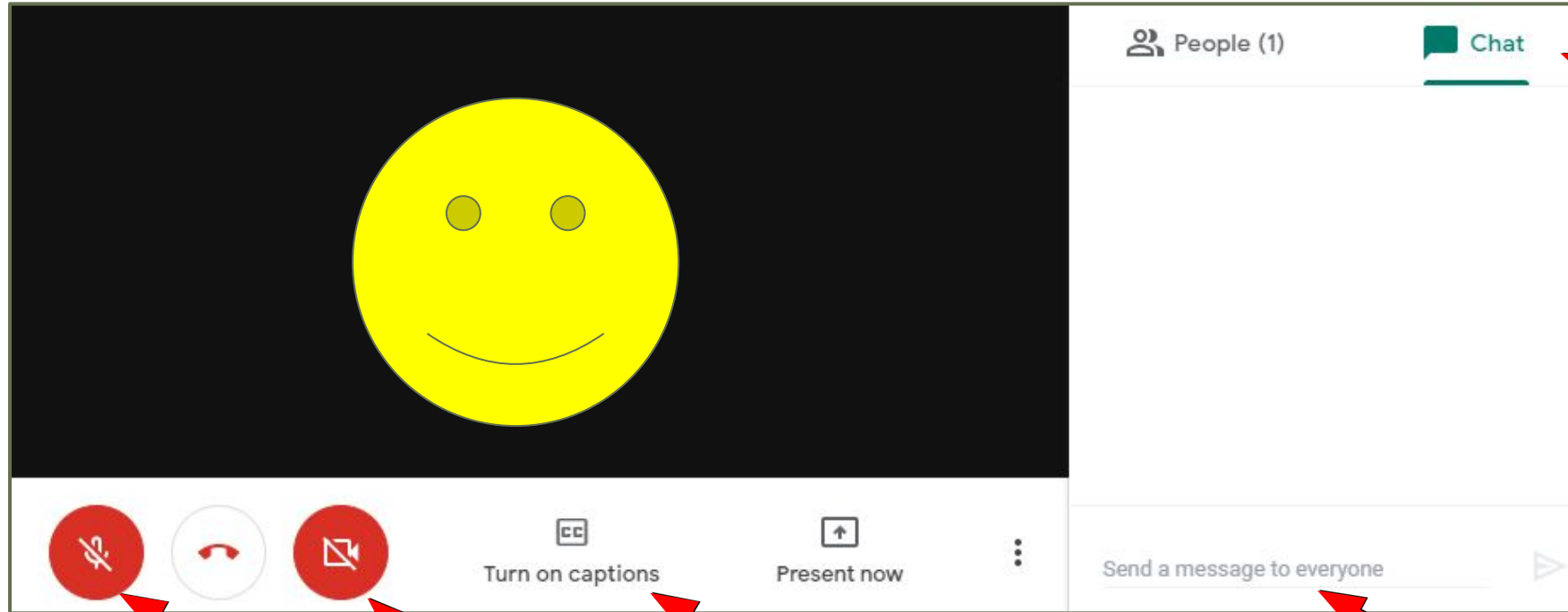


Thank You for Joining Us, We Will Begin Shortly

Please mute your phones, computers AND turn off cameras.



Open chat
box for
questions

Mute
Microphone
here

Turn Camera
Off here

(optional) Turn on
Closed Captioning
here

Type and send
questions here

- If you are able to hear us on your computer – you do NOT need to dial-in as well.
- Please mute your computer and turn off your camera by clicking the microphone and camera icons as shown above.
- If you have questions, please submit them in the chat box, and we will address all questions at the designated time.



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



**Office of Tribal Relations
Division of Developmental Disabilities - Tribal Informational Forum
August 19 & 27, 2020**

Welcome

Leah Landrum Taylor

Assistant Director

Director's Office of Community
Engagement

Jocelyn Beard

Tribal Relations Manager

Director's Office of Community
Engagement



— D E P A R T M E N T O F —
E C O N O M I C S E C U R I T Y

Tribal Relations Office



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Silent Invocation



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



COVID-19 Updates & Resources

OIFA Program Manager - Barbara Picone

DDD's top priority is the health and safety of our members, their families, and the professionals in our program that support them

The Division created several guidance documents and implemented service delivery changes in an effort to ensure the continuation of necessary services for our members and to support the financial viability of our providers.

- Regular updates on the DDD COVID-19 Website:
https://bit.ly/DDD_COVID19Actions
-

Guidance for Congregate Settings

Guidance for Congregate Settings (Group Homes/Developmental Homes) and Direct Care Workers (DCW)

- Mitigating Risk of Spreading COVID-19
- Cleaning and Disinfection
- Environmental Measures
- Agency Preparedness
- Anticipatory Member Protections
- Guidance on Suspected and Confirmed Cases of COVID-19 in Staff and Members
- Providing Care to Members Confirmed with COVID-19
- Reporting Cases of COVID-19
- Appendix 1: Social distancing to limit further spread
- Appendix 2: Room isolation
- Appendix 3: Caregiver guidance
- Appendix 4: Supporting members who have confirmed cases of COVID-19
- Appendix 5: Non-Emergency Transportation
- Appendix 6: Summary of Changes

Guidance can be found at DDD COVID-19 webpage: <https://bit.ly/DDDProviderGuidance>

CDC Guidance for People at Higher Risk for Severe Illness

Underlying health conditions for vulnerable individuals include:

- [Risk for Severe Illness Increases with Age](#)
- People living in a nursing home or long-term care facility.
- People of any age with the following conditions:
 - Cancer
 - Chronic Obstructive Pulmonary Disease (COPD)
 - Immunocompromised state from solid organ transplant
 - Obesity (body mass index [BMI] of 30 or higher)
 - Serious heart condition
 - Type II Diabetes Mellitus
 - Chronic kidney disease (and undergoing dialysis)
 - Hemoglobin disorders such as Sickle Cell Disease and Thalassemia

CDC Guidance for People at Higher Risk for Severe Illness

The following health conditions might be at increased risk:

- Asthma (moderate-to-severe)
- Cerebrovascular disease
- Cystic fibrosis
- Hypertension or high blood pressure
- Immunocompromised state (weakened immune system) from
 - blood or bone marrow transplant,
 - immune deficiencies,
 - HIV,
 - use of corticosteroids, or use of other immune weakening medicines
- Neurologic conditions, such as dementia
- Liver disease
- Pregnancy
- Pulmonary fibrosis
- Smoking
- Thalassemia (a type of blood disorder)
- Type I Diabetes Mellitus

Updated by the CDC on July 17, 2020

CDC Guidance for People- Extra Precautions

People with Disabilities:

- People who have limited mobility or who cannot avoid coming into close contact with others who may be infected, such as direct support providers and family members
- People who have trouble understanding information or practicing preventive measures, such as hand washing and social distancing
- People who may not be able to communicate symptoms of illness

<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-with-disabilities.html>

<https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk.html>

Behavioral Health Support for Members

Behavioral Health Support for Members and Families

- Peer and family support agencies are equipped to quickly provide virtual behavioral health support, tips and guidance.
- They are able to assist a member who may have unique worries associated with the fear of COVID-19 as well as difficulty with adjustments to normal activities as a result of the COVID-19 pandemic.
- Agencies are able to evaluate the member to determine if a behavioral health referral is needed in addition to their current supports.
- Families or staff can contact these agencies directly

DDD has resources available on its COVID-19 webpage under the “Resources for Families and Members” section: https://bit.ly/DDD_COVID19Actions

DDD Resources

DDD COVID-19 Actions Website: https://bit.ly/DDD_COVID19Actions

- General Resources
 - CDC Activities and Initiatives Supporting COVID-19
- Qualified Vendors and Providers
- Members and Families
- List of Service Delivery Changes
- COVID-19 Temporary Provider Payment Strategies
- Qualified Vendor/Provider Surveys
- Provider FAQs: https://bit.ly/DDD_COVIDFAQ
- Past Town Hall Presentations and Upcoming Town Hall Information: https://bit.ly/COVID_TownHall

Remote Learning

The topic of school aged DDD members who are not able to attend in-person school and who need support to engage in remote learning continues to be a national issue that we are also working through.

DDD has engaged with AHCCCS, the Arizona Department of Education, and the Attorney General's Office to determine whether exemptions will be allowable during the pandemic.

For now, DDD is not changing service plans for the purposes of supporting remote learning, until DDD receives further guidance.

[Benchmarks for Safely Returning to In-Person Instruction](#)



COVID-19 Update

COVID-19 Reporting – August 17, 2020

Residential Setting	Total Members	Positive COVID-19 Cases	Member Deaths
Family/Own Home	39,064	409	9
Licensed Residential Setting	4,973	368	29
Total	44,027	777	38

Data gathered from:

- Incident Reports submitted to the Division
- Arizona Health Information Exchange
- Monday Close of Business Data Posted each Tuesday.

Office of Individual and Family Affairs (OIFA)

Customer Service Center
1-844-770-9500 option 1
DDDCustomerServiceCenter@azdes.gov





Questions



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Current and Future DDD-American Indian Health Plan Integration

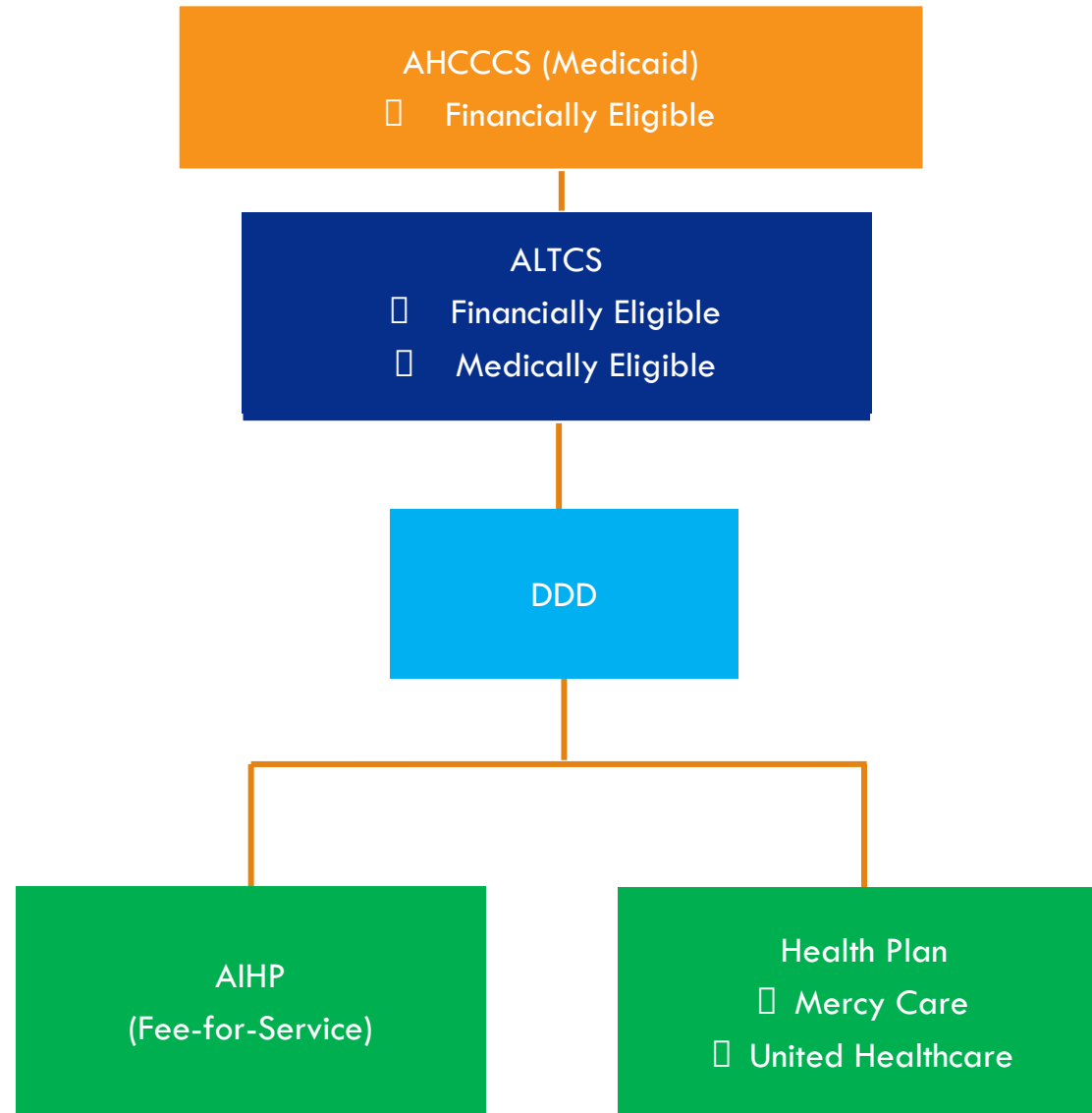
DDD Medical Director – Dr. Pamela Tom

Guide to Acronyms

BH	Behavioral Health
CRS	Children's Rehabilitative Services
DDD-AIHP	DDD-American Indian Health Plan
DDD	Division of Developmental Disabilities
DFSM	Division of Fee-for-Service Management
HCBS	Home and Community Based Services
LTSS*	Long Term Care Services and Supports
PH	Physical Health
TRBHA	Tribal Regional Behavioral Health Authorities
SMI	Serious Mentally Ill

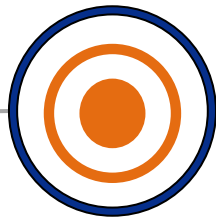
*Includes HCBS, home-based nursing, therapies, attendant care, respite, habilitation, etc.

DDD American Indian Health Plan (AIHP)



DDD American Indian Health Plan (AIHP)

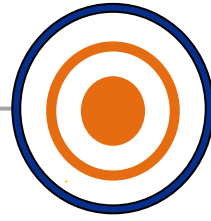
October 1st, 2019



Statewide Integrated Contracts

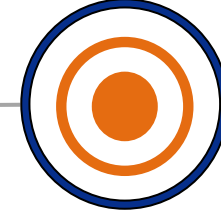
Integration of Healthcare Services

- Physical Health Services
- Behavioral Health Services
- Children's Rehabilitative Services (CRS)*
- Limited Long-Term Services and Supports
 - Emergency Alert System Services
 - Nursing Facilities
 - Physical Therapy for Members Over 21



DDD Continues to Provide

- Support Coordination
- Qualified Vendors & Specialty Contractors
- Home and Community Based Services

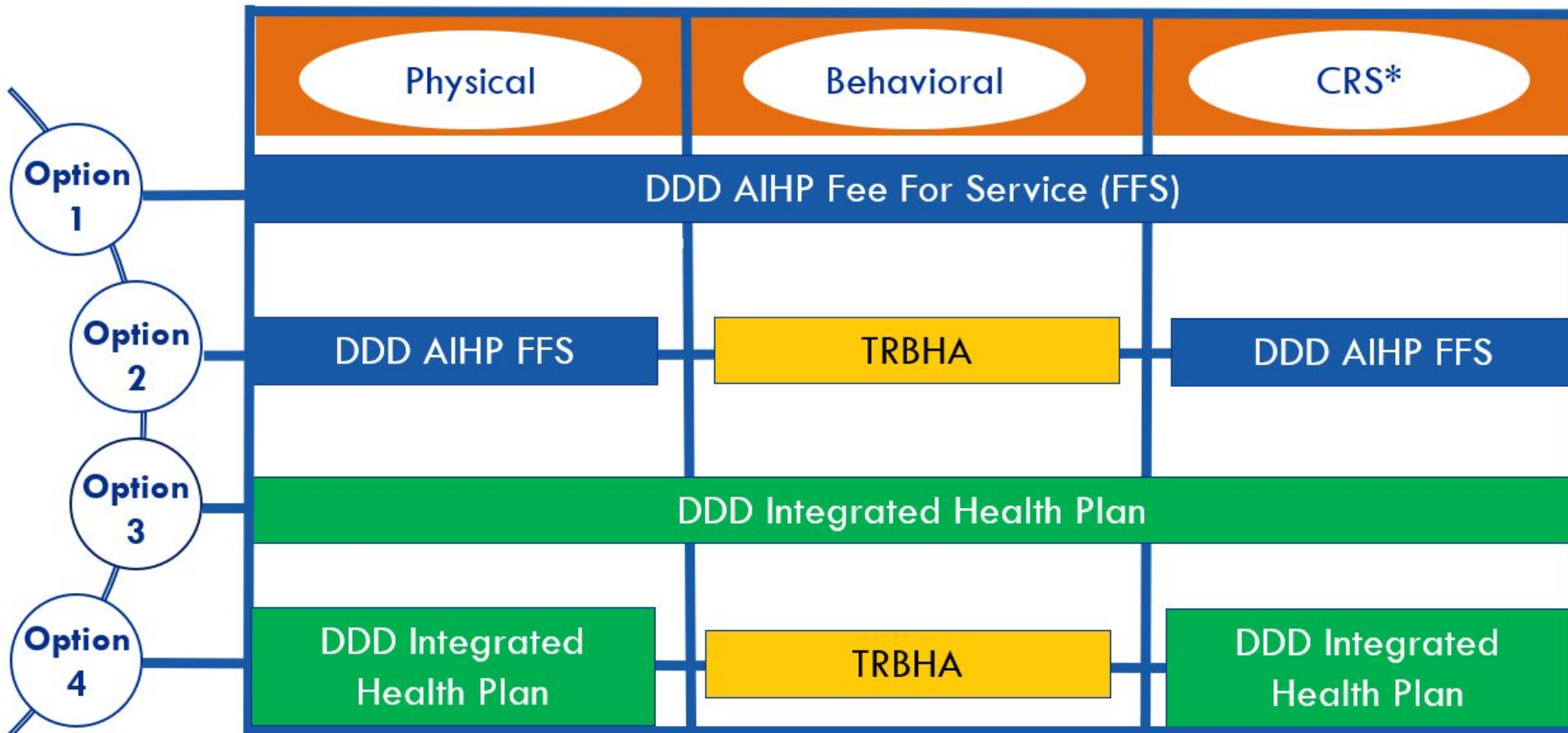


DDD American Indian Members

- DDD Health Plans
 - Mercy Care and UnitedHealthcare Community Plan
- DDD American Indian Health Plan (DDD AIHP) - FFS
- IHS, Tribally Operated 638, and Urban Native Health Facilities (*Not All Services May Be Available*)

Effective October 1, 2019

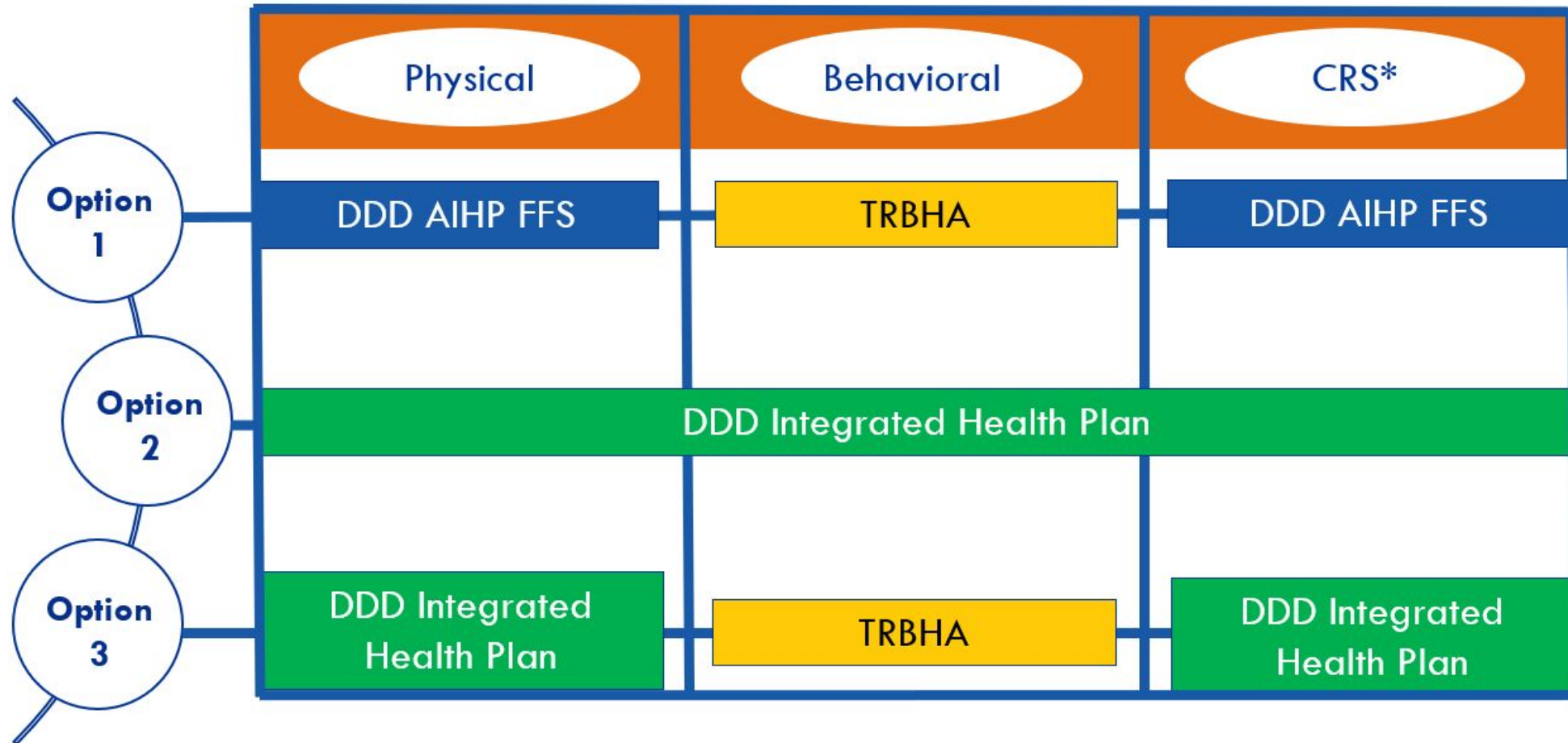
**DDD American Indian Non-SMI Member
Healthcare Plan Options**



*If Eligible

Effective October 1, 2019

**DDD American Indian SMI Member
Healthcare Plan Options**



*If Eligible

DDD AIHP Enrollment

527

DDD AIHP
Enrollment
8/6/2020

83

DDD AIHP CRS
Enrollment
8/6/2020

11

DDD AIHP SMI
Enrollment
8/6/2020

Future of DDD AIHP

- Challenges with continued administration of the program in its current form for the long-term future.
- DDD's strengths are Case Management and Long-Term Services and Supports.
- Challenges with delivering physical and behavioral health services through a Fee for Service system.
- Benefit to the member to identify a system that better meets their need.
- AHCCCS expertise w/ Fee for Service and AIHP.
- DDD began collaboration w/ AHCCCS to determine long-term solution that is in the best interest of DDD AIHP members.
- Any changes would not occur until 10/2021 at earliest.

Progress to Date

- Discussion is underway between DDD and AHCCCS in understanding the possibilities in enhancing current DDD AIHP.
- This work had led to identifying potential options to have both organizations work closer together through an integrated approach.
- Seeking Tribal feedback as to the current thinking.
- Assigned Division and AHCCCS resources to dedicate time and attention to completing work once confirmed.

Guide to Acronyms

BH	Behavioral Health
CRS	Children's Rehabilitative Services
DDD-AIHP	DDD-American Indian Health Plan
DDD	Division of Developmental Disabilities
DFSM	Division of Fee-for-Service Management
HCBS	Home and Community Based Services
LTSS*	Long Term Care Services and Supports
PH	Physical Health
TRBHA	Tribal Regional Behavioral Health Authorities
SMI	Serious Mentally Ill

*Includes HCBS, home-based nursing, therapies, attendant care, respite, habilitation, etc.

Current and Potential Future Options for AI/AN ALTCS Members

Current					Potential Future	
Current Health Plan Enrollment / Assignments	Physical Health	Behavioral Health	CRS*	LTSS**	Proposed Division of Developmental Disabilities Options for American Indian / Alaska Native members	
Option 1	DDD HP	DDD HP (SMI)	DDD HP	DDD	No change	Approx. 1,246
Option 2	DDD HP	TRBHA (SMI)	DDD HP	DDD	No change	Approx. 212
Option 3	DDD AIHP	TRBHA (SMI)	DDD AIHP	DDD	DDD AIHP with AHCCCS *AHCCCS DFSM would become responsible for PH (CRS) claims/care management, no sooner than 10/1/21 (including SMI)	Approx. 313
Option 4	DDD AIHP	DDD AIHP (SMI)	DDD AIHP	DDD	DDD AIHP with AHCCCS *AHCCCS DFSM would become responsible for PH and BH (CRS) claims/care management, no sooner than 10/1/21 (including SMI)	Approx. 209

* If eligible

** Includes HCBS, home-based nursing, therapies, attendant care, respite, habilitation, etc.



Questions and Tribal Discussion

Closing Remarks & Announcements

DES Office of Tribal Relations Contact Information

DES Tribal Relations Manager:

Jocelyn Beard
jbeard@azdes.gov

DBME Tribal Liaison:

Anisia Sieweyumptewa
anisasieweyumptewa@azdes.gov
call/text: 480-528-2312

DDD Tribal Liaison:

Eva Bighorse
ebighorse@azdes.gov
call/text: 480-261-7945

Upcoming Virtual Meetings:

DBME Tribal Informational Forum	August 26, 2020 1pm to 2pm – MST
DDD Tribal Informational Forum	August 27, 2020 1pm to 2pm – MST
DES Virtual Community Partner Communication Session	September 1, 2020, 10am to 11am – MST
DES Tribal Consultation	Thursday - November 19, 2020

For more information, visit: des.az.gov/about-des/tribal-relations



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Thank you!